

Keeping you connected when it matters most.



access
from AT&T



COVID-19: Our Commitment

No more than ever, it's important you have access to the Internet to stay in touch with your family, friends, work and school.

That's why AT&T will continue to offer you an affordable way to connect. In response to the public health crisis, Access from AT&T is temporarily:

- 1 **Expanding eligibility** based on income* and to households participating in the National School Lunch and Head Start programs.
- 2 **Waiving** home internet data overage fees until September 30, 2020. (Does not apply to DSL)

Plus, there's NO commitment, NO deposit and NO installation fee.

Get an in-home Wi-Fi gateway and access to the entire national AT&T Wi-Fi Hot Spot network — INCLUDED at no extra cost.

Other eligibility requirements apply.

Visit att.com/access or call 1-855-220-5211 for complete information and to apply.



Checklist of Information Needed to Complete Application

Participants in the USDA Supplemental Nutrition Assistance Program (SNAP) – or recipients of Supplemental Security Income (SSI) benefits (in California only) – may apply for the Access from AT&T program.

It is important that you *fill out the application completely and accurately* to help make sure there are no delays in being approved for the program. Please review the instructions on the application carefully.

Required Information:

- Customer Name (the person who will pay the bill)
- Address Where Service Will Be Installed
(Street, Apartment or Unit # (if applicable), City, State, ZIP Code)
- Customer Billing Address (if different from the service address)
- Customer E-Mail Address
- Customer Telephone Numbers (home and/or cell phone)
- Customer Social Security Number, Taxpayer ID Number, or Tribal ID Number
- Customer Date of Birth (mm/dd/yyyy)
- Name of the SNAP (or SSI in CA only) Benefit-Qualifying participant living in the household where service will be installed. (Note: This does not have to be the same as the person applying for service.)
- SNAP (or SSI in CA only) Benefit Qualifying participant Social Security Number, Taxpayer ID Number, or Tribal ID Number
- Proof of SNAP (or SSI in CA only) participation (see details below)

Required Documents:

You will need to provide **one** of the following documents:

- A copy of a SNAP card, *showing the name of the SNAP participant*
(Note: if the SNAP card does not have a name on it, you will need to provide a copy of a SNAP participation or benefits letter from the participant's local SNAP office or a copy of the front and back sides of a government ID)
- A copy of a SNAP participation or benefits letter from a local SNAP office, *showing the name of the SNAP participant*
- In CA only:** A copy of an original award letter from the Social Security Administration confirming that you or a resident of your California household has qualified for and will receive SSI benefits
- In CA only:** A copy of a current benefits verification letter confirming that a California household resident is receiving SSI benefits

If the SNAP participant in your household does not have a SNAP card or benefits letter, please have the participant visit <http://www.fns.usda.gov/snap> to find your local SNAP office and obtain one.

If you live in California and the SSI benefits recipient in your household does not have a copy of the original SSI award letter, please have the recipient contact the Social Security Administration Office at 1.800.772.1213 to obtain a copy or visit <https://faq.ssa.gov/link/portal/34011/34019/Article/3705/How-can-I-get-a-benefit-verification-letter> to obtain a benefit verification letter.

