Keeping you connected when it matters most.

COVID-19: Our Commitment

No more than ever, it's important you have access to the Internet to stay in touch with your family, friends, work and school.

That's why AT&T will continue to offer you an affordable way to connect.

In response to the public health crisis, Access from AT&T is temporarily:

1. **Expanding eligibility** based on income* and to households participating in the National School Lunch and Head Start programs.

   (Does not apply to DSL)

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Plus, there’s NO commitment, NO deposit and NO installation fee.

Get an in-home Wi-Fi gateway and access to the entire national AT&T Wi-Fi Hot Spot network — INCLUDED at no extra cost.

Other eligibility requirements apply.

Visit att.com/access or call 1-855-220-5211 for complete information and to apply.
Checklist of Information Needed to Complete Application

Participants in the USDA Supplemental Nutrition Assistance Program (SNAP) — or recipients of Supplemental Security Income (SSI) benefits (in California only) — may apply for the Access from AT&T program.

It is important that you fill out the application completely and accurately to help make sure there are no delays in being approved for the program. Please review the instructions on the application carefully.

Required Information:

- Customer Name (the person who will pay the bill)
- Address Where Service Will Be Installed
  (Street, Apartment or Unit # (if applicable), City, State, ZIP Code)
- Customer Billing Address (if different from the service address)
- Customer E-Mail Address
- Customer Telephone Numbers (home and/or cell phone)
- Customer Social Security Number, Taxpayer ID Number, or Tribal ID Number
- Customer Date of Birth (mm/dd/yyyy)
- Name of the SNAP (or SSI in CA only) Benefit-Qualifying participant living in the household where service will be installed. (Note: This does not have to be the same as the person applying for service.)
- SNAP (or SSI in CA only) Benefit Qualifying participant Social Security Number, Taxpayer ID Number, or Tribal ID Number
- Proof of SNAP (or SSI in CA only) participation (see details below)

Required Documents:

You will need to provide one of the following documents:

- A copy of a SNAP card, showing the name of the SNAP participant
  (Note: if the SNAP card does not have a name on it, you will need to provide a copy of a SNAP participation or benefits letter from the participant’s local SNAP office or a copy of the front and back sides of a government ID)
- A copy of a SNAP participation or benefits letter from a local SNAP office, showing the name of the SNAP participant
- In CA only: A copy of an original award letter from the Social Security Administration confirming that you or a resident of your California household has qualified for and will receive SSI benefits
- In CA only: A copy of a current benefits verification letter confirming that a California household resident is receiving SSI benefits

If the SNAP participant in your household does not have a SNAP card or benefits letter, please have the participant visit http://www.fns.usda.gov/snap to find your local SNAP office and obtain one.

If you live in California and the SSI benefits recipient in your household does not have a copy of the original SSI award letter, please have the recipient contact the Social Security Administration Office at 1.800.772.1213 to obtain a copy or visit https://faq.ssa.gov/link/portal/34011/34019/Article/3705/How-can-I-get-a-benefit-verification-letter to obtain a benefit verification letter.